



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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FEMA-1491-DR-VA

Commonwealth Situation Report # 19

Saturday October 4, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 29 confirmed deaths to date. See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Ensure health, safety, and welfare of citizens and emergency workers.
- Monitor and track debris removal progress.
- Manage public expectations.
- Conduct PA applicant briefings.
- Continue community relations' contact with designated jurisdictions.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at community meetings.
- *Establish Surry jurisdiction Joint Recovery Task Force.*
- *Continue development of vector-control operations program.*

3. Response Activities

- **Transportation**
 - *II* roads closed due to Hurricane Isabel, one closed due to tornadoes and rain on September 24.
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - 12,312 remaining troubles to landline telephone services. (*Updated information not available*)

“Working to Protect People, Property and Our Communities”

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, is open for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are open from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - *All shelters have closed.*
 - Boil Water Advisory remains in effect in 118 water systems. (*Updated information not available*)
 - Virginia Department of Health is coordinating vector-borne disease efforts. The Vector Control Plan Scope of Work submitted to VDEM September 30 has been forwarded to FEMA. *18 localities are under environmental review for abatement flights.*
- **Resources**
 - *National Guard reactivated for aviation mission to the Eastern Shore.*
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.
- **Energy**
 - 495 customers remain without power and expect total power restoration by end of October 3. (*Updated information not available*)
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved for **48** designated localities. See Attachment 3 for designated localities.
 - A total of 6,616,000 pounds of ice and 1,430,392 gallons of water have been distributed, *completing all water and ice requests.*
 - *1,249,458* total meals served at **25** fixed and **68** mobile sites. (Data updated Monday, Wednesday and Friday)
- **Commonwealth Situation Reports**
 - *Effective Saturday, October 11, Situation Reports will be prepared three times per week on Sunday, Tuesday and Thursday.*

4. Recovery Activities

A. State Coordinating Officer:

- Will attend a Senior Officials meeting October 6 in Henrico County with the FCO at 2 p.m. for counties/cities in the surrounding areas.

B. Human Services:

i. Teleregistrations

- **2,685** new teleregistrations since last reporting period, for a total of **57,196** registrations at COB **10/2/03**. See Attachment 2 for teleregistrations by designated jurisdictions.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration (*Updated information not available*)

	Issued	Received	Approved	\$ Approved	Declined	Withdrawn	Pending
Home	30585	531	6	\$262,300	42	2	481
Business	5661	73	0	\$0	6	3	64
EIDL	0	83	0	\$0	1	9	73
TOTAL	36246	687	6	\$262,300	49	14	618

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date - ***\$11,537,998.50***
- Travel trailers have been placed in the city of Poquoson and in Gloucester County. ***The inspection process continues for locating trailers where they are needed.***
- More than ***2,022*** homes reported destroyed and ***9,233*** with major damage.

2. Other Needs Assistance (ONA) (data as of 10/2/03)

Amount referrals approved:	<i>\$6,104,769.66</i>
Amount referrals disbursed:	\$2,400,000.00
Total referrals received:	<i>24,114</i>
Total referrals approved:	<i>3,904</i>
Total referrals ineligible:	<i>3,452</i>
Total referrals withdrawn:	<i>658</i>
Total referrals pending:	<i>16,090</i>

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	<i>119</i>	<i>1,621</i>
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	<i>35</i>	<i>414</i>
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	<i>56</i>	<i>601</i>
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	<i>137</i>	<i>851</i>
5	Buena Vista/Mountain View Elementary (Closed 9/28 COB)	9/26		<i>37</i>
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	<i>51</i>	<i>476</i>
7	Virginia Beach 316 Constitution Road	9/28	<i>42</i>	<i>230</i>
8	York Caritas Building –1000 Old York Hampton Highway	9/29	<i>67</i>	<i>344</i>
9	Alexandria Lee Center—1108 Jefferson Street,	9/29	<i>20</i>	<i>95</i>

Updated Information is bold and italicized.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively
10	Portsmouth Recreation Center, Old Cradock High School 4300 George Washington Highway	9/30	43	239
11	James City County-Williamsburg Community Center 5301 Longhill Road	9/30	43	86
12	Chesapeake Chesapeake Central Library 298 Cedar Road	10/1	62	251
13	Staunton National Guard Armory Gypsy Hill Park, 500 Thornrose Avenue	10/2	7	13
14	Suffolk National Guard Armory 2761 Godwin Boulevard	10/2	38	55
15	Chesterfield Chesterfield Business Center, Bldgs. E&F (Chesterfield Airpark) 7333 Whitepine Road	10/2	25	35
16	Henrico Dumbarton Area Library Staples Mill Road	10/3	26	26
17	Westmoreland – Northern Neck A.T. Johnson Human Services Complex 8849 Kings Highway	10/3	6	6
18	Richmond City Carillon at Byrd Park 1300 Blanton Avenue	10/4	<i>Not available</i>	<i>Not available</i>
	Totals		777	5,280

v. Disaster Unemployment Assistance

- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24. As of 10/1/03, 168 disaster assistance applications had been received. (*Updated information not available*)

vi. Donations Coordination

- The volume of calls to the hotline has increased significantly *from 10-20/day to 200/day*.
- *Continue* coordinating volunteer teams to missions *and seeking additional volunteer resources*.

vii. Crisis Counseling Grant

- The Department of Mental Health and Retardation and Substance Abuse Services has developed an application for a \$936,000 Crisis Counseling Grant from FEMA. This grant has been submitted to FEMA for review.

C. Infrastructure Services

i. Public Assistance Program

- Have received **118** Requests for Public Assistance to date and have completed all Preliminary Damage Assessments.
- ***Working with the VA Council on Indians for damage sustained by the Indian Tribes. Have contacted the Pamunkey Tribe that sustained severe damage to their fish hatcheries.***
- FEMA has obligated **\$8,020,876.49** in Public Assistance.
- The Commonwealth has approved **project worksheets for 19** applicants totaling **\$4,639,451.15**.
- ***Working on pending eligibility of (6) Private - Non- Profit organizations.***
- ***Attended meeting of Virginia Association of Non-Profit Homes for the Aging (VANHA), with Congressman Cantor, Delegate Baskerville, and Henrico Board of Supervisors to discuss utility restoration status for non-profit nursing homes.***
- The Applicant's Briefings have been scheduled and notification sent for Accomack-October 6, Lynchburg-October 7, Henrico and King William County-October 8, Fairfax City and Fauquier-October 9, Charlottesville-October 10, City of Hampton-October 14, and Electric Coops-October 15.

ii. Debris Management Liaison

- ***VDEM in coordination with FEMA and USACE is working on developing an acceptable and consistent approach to survey and monitor applicant's debris operations.***
- ***VDEM and FEMA provided additional guidance to the City of Richmond for their debris removal operations.***
- VDEM is coordinating with VDOT in regard to the debris removal initiative in Surry County.
- ***VDEM continues distribution of guidance to localities*** in regard to monitoring and estimating debris quantities of trucks entering their landfill facilities.

D. Mitigation

- ***Mitigation staff, 60 citizens, Congressional representatives and local officials attended the Surry County Town Meeting yesterday. Staff answered questions regarding recovery issues and were well received.***
- Mitigation staff will attend two Town Meetings October 4 in Richmond.
- The HurricaneSafe brochure is complete and the final draft is being reviewed by Public Affairs.
- Mitigation will participate in the Environmental Scoping Meeting scheduled for October 7.
- FEMA Mitigation Specialist will staff the scheduled PA Briefings.

E. Legislative Liaison

- Responded to questions and inquiries from ***Virginia Senators Warner and Norman, Congressman Forbes, and Delegate Pollard*** regarding recovery issues. All inquiries have been satisfactorily completed.

F. Community Relations

- 28 CR teams are operating in the field. This is the maximum number to be supported by state resources. ***Personnel on 15 teams will be changed on October 5.***
- CR will staff Disaster Information booths at the Mennonite Fundraiser Sale in Harrisonburg October 4 and the West Point Crabfest on October 4.
- ***State Fair booth staffing ends Sunday October 5 with 1485 inquiries to date.***
- ***Scheduled Town Hall meeting at Northumberland Elementary School in Heathsville, VA on October 7 at 7 p.m.***

- **Town Hall Meetings:**

Location and Address	Date	Time
Neighborhood Housing Service 2717 Chamberlayne Ave Richmond	10/04	9 a.m.
Lucille Brown Middle School 6300 Janke Rd. Richmond	10/04	9 a.m.
Bruton High School 185 Rochambeau Dr. Williamsburg	10/05	1 p.m.
Grafton High School 403 Grafton Dr. York Co.	10/05	3:30 p.m.
Sappony Church Route 40W Petersburg	10/06	10:30 p.m.
Mumford Elementary School 211 Westmorland Ave. Richmond City	10/06	6:30 p.m.
Southside Community Center 4100 Hull St Richmond City	10/06	6:30 p.m.
Circuit County Court House Bldg Route 258 Isle of Wight	10/06	7 p.m.
<i>Northumberland Elem. School</i> <i>757 Academic Ln</i> <i>Heathsville</i>	<i>10/07</i>	<i>7 p.m.</i>

G. Public Affairs

- ***Prepared flood insurance program news release for distribution next week.***
- ***Updated VDEM website with new information.***

H. Environmental Officer

- The Environmental Officer will attend the initial FEMA/State Environmental Scoping Meeting on Tuesday at 10 a.m. in the DFO. Other invited state agencies are Dept. of Game and Inland Fisheries, Dept. of Environmental Quality, Dept. of Conservation and Recreation, Marine Resources Commission, Dept. of Health, Dept. of Forestry, Dept. of Agriculture and Consumer Services, Dept. of Housing and Community Development and Dept. of Emergency Management.

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- A representative from the Office of Lieutenant Governor and the Department of Housing and Community Development participated in a long-term restoration meeting September 29.

ii. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)

- ***Met with Southeast Virginia Regional VOAD in concert with the FEMA Voluntary Agency Liaison for the purpose in assisting them in development of an Unmet Needs Committee.***
- ***Provided City of Norfolk representative information regarding development of LDRTF.***
- Continue to coordinate with localities with LDRTFs and attempt to encourage others to organize one. A team of several VOAD organization reps is assisting in development of new long-term recovery collaborations.

Updated Information is bold and italicized.

J. Emergency Management Assistance Compact

- As of COB ***10/3/03*** there were six individuals providing assistance to the Commonwealth through EMAC. 2 from FL, & 2 from WA in PAO and one Entomologist from FL assigned to the DFO; and one from MT assisting with Forward A-Team responsibilities.

Authority of Michael M. Cline, State Coordinator

/s/ Harry Colestock, Deputy State Coordinating Officer

ATTACHMENT 1

Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 - 10/01/2003					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpepper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Essex		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Isle of Wight		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
James City		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
King and Queen		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Northampton		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Surry		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Sussex		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Fairfax – Independent City		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18	10/01	10/01	10/01	10/01	10/01
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18	10/01	10/01	10/01	10/01	10/01
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 10/2/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	4	143	King William	15	271
Albemarle	4	50	Lancaster	26	398
Alexandria (city)	3	168	Loudoun	11	60
Amelia	50	87	Louisa	6	72
Amherst	1	3	Lunenburg	5	51
Appomattox	4	14	Lynchburg (city)	1	6
Arlington	1	61	Madison	0	11
Augusta	10	140	Manassas (city)	0	4
Bedford	1	4	Manassas Park (city)	0	1
Brunswick	10	134	Mathews	33	701
Buckingham	1	29	Mecklenburg	2	49
Buena Vista (city)	1	41	Middlesex	33	646
Campbell	2	9	Nelson	1	11
Caroline	10	142	New Kent	54	771
Charles City	15	186	Newport News (city)	218	4904
Charlotte	1	29	Norfolk (city)	135	3682
Charlottesville (city)	0	40	Northhampton	7	90
Chesapeake (city)	165	3439	Northumberland	16	274
Chesterfield	1918	3862	Nottoway	11	96
Clarke	0	15	Orange	3	45
Colonial Heights (city)	14	276	Page	23	226
Culpepper	0	19	Petersburg (city)	47	975
Cumberland	3	35	Pittsylvania	2	25
Danville (city)	3	73	Poquoson (city)	38	1883
Dinwiddie (city)	18	310	Portsmouth (city)	113	2268
Emporia (city)	0	12	Powhatan	5	136
Essex	13	260	Prince Edward	11	78
Fairfax	12	627	Prince George	23	422
Fairfax (city)	2	17	Prince William	5	134
Falls Church (city)	0	12	Rappahannock	0	6
Fauquier	2	28	Richmond	6	211
Fluvanna	3	35	Richmond (city)	137	2690
Franklin (city)	21	330	Rockbridge	0	50
Frederick	2	34	Rockingham	7	85
Fredericksburg (city)	2	44	Shenandoah	0	10
Gloucester	68	2483	Southampton	19	296
Goochland	11	136	Spotsylvania	11	164

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Greene	1	24	Stafford	2	209
Greensville	13	272	Staunton (city)	6	31
Halifax	1	23	Suffolk (city)	117	1755
Hampton (city)	251	5553	Surry	29	478
Hanover	37	821	Sussex	35	408
Harrisonburg (city)	0	29	Virginia Beach (city)	174	3942
Henrico	150	2851	Warren	5	38
Hopewell (city)	19	410	Waynesboro (city)	3	126
Isle of Wight	41	1080	Westmoreland	24	314
James City	73	1341	Williamsburg (city)	2	83
King and Queen	16	184	Winchester (city)	0	1
King George	5	71	York	89	1983
			Totals All Localities	2,816	57,173

Attachment 3 – Disaster Food Stamp Program

Designated Jurisdictions

COB 10/3/03

Accomack	Franklin (city)	Newport News (city)	Sussex
Albermarle	Fredericksburg (city)	Norfolk (city)	Virginia Beach (city)
Arlington	Gloucester	Northumberland	Waynesboro (city)
Augusta	Hampton (city)	Petersburg (city)	Westmoreland
Brunswick	Hanover	Poquoson (city)	Williamsburg (city)
Caroline	Henrico	Portsmouth (city)	York
Charles City	Hopewell (city)	Richmond (city)	
Charlottesville (city)	Isle of Wight	Richmond	
Chesapeake (city)	James City	Southampton	
Chesterfield	King & Queen	Spotsylvania	
Colonial Heights (city)	King William	Stafford	
Culpeper	Lancaster	Staunton (city)	
Dinwiddie	Mathews	Suffolk (city)	
Fairfax	New Kent	Surry	